

WiSACWIS
Technical Activity Workshop &
Program Activity Workshop
January 20 & 21, 2004

Best Western Midway
Wausau, WI

AGENDA

January 20, 2004 – “Town Hall” Day/Combined PAW and TAW - 12:45-5:15 pm (Tamarack Room)

- 12:45 pm** Welcome and Introductions
- 1:00 pm** Session 1: System Reports
- How to collaborate on defining and creating “meaningful/useful and user friendly” reports.
- 2:00 pm** Session 2: Best Practices Round Table
- Preventing data loss, managing the time out standard, WAMS processes, application navigation tips and tricks
- 3:00 pm** Break
- 3:15 pm** Session 3: Continuation of Session 2, Best Practices
- County issues, ideas, questions and answers
- 4:15 pm** Session 4: New Technology
- Tablet Personal Computer Pilot
- Web Based Report Project

January 21, 2004 – Program and Technical Activity Workshops - 8:15 am-12:30 pm

PROGRAM ACTIVITY WORKSHOP (Tamarack Room)

- 8:15 am** Session 1: Financial Issues, Trust Accounts and New Change Order
- Dan Rabe, AMS, will lead discussion.
- 10:15 am** Break
- 10:30 am** Session 2: Help Desk Issues

TECHNICAL ACTIVITY WORKSHOP (Bayberry Room)

- 8:15 am** Session 1: Performance Impacts
- Infrastructure, Proxy Servers, Browser Settings, Circuits, Citrix Configurations, Assorted Word Versions, and All That Jazz
- 9:15 am** Session 2: eWiSACWIS Technical Support, Where do we go from here
- Current State Hardware/Software upgrades, other infrastructure status
- Current County Hardware/Software upgrades, share experiences
- Current and Future support roles/recommendations (State/County)
- 10:15 am** Break
- 10:30 am** Session 3: Interface Development Experience

CLOSING (Tamarack Room)

- 11:45 am** Placement Manual – Gary Groth
- 12:30 pm** Adjourn